management and related disciplines, who explore the current trends and offer pragmatic and authoritative thinking on applied knowledge management from a variety of positions. Knowledge management is the new frontier for businesses, organizations, and institutions of all kinds. For those that hope to conquer this new territory, establishing a better understanding of current and future knowledge management trends and adoption of the most effective practices is imperative. There are numerous options for executives: intranets, extranets, groupware, and core competencies are continually being refined. New entities and rules in terms of intellectual capital and the “Chief Knowledge Officer” are emerging. Knowledge Horizons addresses these issues by exploring current and future knowledge management trends, gauging the future value of knowledge management investments, and how they will drive new business initiatives, and integrates the experience and insights of managers and cutting-edge research from experts in the field. The latest Wiley Blackwell Handbook of Organizational Psychology uses a psychological perspective, and a uniquely global focus, to review the latest literature and research in the interconnected fields of training, development, and performance appraisal. Maintains a truly global focus on the field with top international contributors examining research and practice from around the world. Offers researchers and professionals essential information for building a talented organization, a critical and challenging task for organizational success in the 21st century. Covers a diverse range of topics, including needs analysis, job design, active learning, self-regulation, simulation approaches, 360-degree feedback, and virtual learning environments. This book provides an overview of communication-centered research and theory regarding organizational knowledge and learning. It brings the work of scholars in communication, management, information technology, and other disciplines together in a coherent volume that represents existing research and theory on communication-related knowledge work. Chapters address what constitutes knowledge, how knowledge functions within and across organizations, and how organizational members develop and manage knowledge for organizational purposes. The book also provides a forum for these scholars to pose directions for future research and theorizing. It will serve as a reference tool for scholars and practitioners to identify and understand communicative features of organizational knowledge processes. It is a great pleasure to share with you the Springer CCIS 112 proceedings of the Third World Summit on the Knowledge Society—WSKS 2010—that was organized by the International Scientific Council for the Knowledge Society, and supported by the Open Research Society, NGO, (http://www.open-knowledge-society.org) and the International Journal of the Knowledge Society Research, (http://www.igi-global.com/ijksr), and took place in Aquis Corfu Holiday Palace Hotel, on Corfu island, Greece, September 22–24, 2010. The Third World Summit on the Knowledge Society (WSKS 2010) was an international scientific event devoted to promoting the dialogue on the main aspects of the knowledge society towards a better world for all. The multidimensional economic and social crisis of the last couple years brings to the fore the need to discuss in depth new policies and strategies for a human-centric developmental process in the global context. This annual summit brings together key stakeholders of knowledge society development: worldwide, from academia, industry, government, policy makers, and active citizens to look at the impact and prospects of information technology, and the knowledge-based era it is creating, on key facets of living, working, learning, innovating, and collaborating in today’s hyper-complex world. Increasingly, the challenge of management is to create and supply knowledge in order to sustain organizational performance. However, few books on management strategy have been written using this concept as a foundation. This unique volume adopts a knowledge-based approach that will complement and perhaps supplant other perspectives. Editors Nick Bontis and Chun Wei Choo look at the literature through the lens of strategic management and from the vantage point of organizational science. The thirty readings have been carefully selected and commissioned to provide the best literature available—from articles newly written for this book and from existing publications. Bridging the divide between theory and practice, “Organizational Development and Strategic Change” explores organizational learning, behavior, development, and technology. Covering incremental and rapid change, leadership roles, and management techniques, the book provides in-depth insight on learning and change. This book provides consultants, change agents, and strategists with analytical tools and frameworks to lead effective strategic change and bolster organizational sustainability. Knowledge management is crucial to organizational learning, innovation, and success within organizations. The Second Edition of the successful knowledge management reader provides a core source of key theoretical thinkers in the field and presents the most up-to-date leading-edge articles that explore emerging trends. A comprehensive introduction places these readings in context and draws together key strands across the field. The new reader includes new and revised chapters as well as newly authored material, to provide students with a current resource that enables the study of knowledge management from a variety of perspectives. Theoretical work and engaging case studies place knowledge management in the context of an emerging global economy. "This book aims to represent some of the most current investigations into a wide range of end-user computing issues, enhancing understanding of recent developments."—Provided by publisher. Knowledge management promises concepts and instruments that help organizations support knowledge creation, sharing and application. This book offers a comprehensive account of the many facets, concepts, and theories that have influenced knowledge management and integrates them into a framework consisting of strategy, organization, systems and economics guiding the design of successful initiatives. The third edition extends coverage of the two pillars of implementing knowledge management initiatives, organization and systems. This title was first published in 2000: For its third edition, this text on knowledge organization and retrieval has been revised and restructured to accommodate the increased significance of electronic information resources. With new sections on topics such as information retrieval via the Web, metadata and managing information retrieval systems, the book explains principles relating to hybrid print-based and electronic networked environments experienced by today's users. The book is an accessible introduction to knowledge organization for both undergraduate and postgraduate students of information management and information systems. Examines trust in a third dimension. Considers how building trust is different for managers developing "virtual" relationships. Examines the way remote workers are managed; electronic commerce is used to sell products and services to unseen consumers; and how IT is relied on to interface with organizations, virtual or otherwise.